

Notice of Non-Discrimination

ENT Head & Neck Specialists, PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ENT Head & Neck Specialists, PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ENT Head & Neck Specialists, PC provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as

- Qualified interpreters
- Information written in other languages

If you need these services, contact Lori Shyda, Office Manager.

If you believe that ENT Head & Neck Specialists, PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Lori Shyda, 985 Berkshire Boulevard, Suite 101, Wyomissing, PA 19610, 610-374-5599, Fax 610-288-8075. You can file a grievance in person or by mail or fax. If you need help filing a grievance, the office manager is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights.

Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

By mail at:

US Department of Health and Human Services
200 Independence Ave, SW
Room 509F HHH Building
Washington, DC 20201

1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak any language other than English, language assistance services, free of charge, are available to you. Call 1-610-374-5599.

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-610-374-5599.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-610-374-5599。

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-610-374-5599.

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-610-374-5599.

Deutsch (Pennsylvania Dutch)

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-610-374-5599.

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-610-374-5599.

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-610-374-5599.

العربية (Arabic)

رکذا، غللا نإف تامدخ ةدعاسملا ةیوغلل رفاوتت لكل ناجملاب. لصتا مقرب 1-xxx-xxx-xxxx (مقر
ةظوحلم: 1-610-374-5599). اذنتنك شدحتت

Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-610-374-5599.

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-610-374-5599.

ગુજરાતી (Gujarati)

પ્રત્યક્ષ: આ સેવા સંપૂર્ણપણે મફત છે. ૨૪ કલાક સુધી સેવા ઉપલબ્ધ છે. કૃપા કરીને ૧-૬૧૦-૩૭૪-૫૫૯૯ નંબર પર કોલ કરો.

Polski (Polish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-610-374-5599.

Kreyòl Ayisyen (French Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-610-374-5599.

ខ្មែរ (Cambodian)

សេវាសម្រាប់ភាសា: សេវាសម្រាប់ភាសាកម្ពុជា ឥតគិតថ្លៃ, សេវាសម្រាប់ភាសាខ្មែរ ឥតគិតថ្លៃ ឬសេវាសម្រាប់ភាសាខ្មែរ ឥតគិតថ្លៃ គឺសេវាសម្រាប់ភាសាខ្មែរ។ កុំភ្លេចទូរស័ព្ទលេខ 1-610-374-5599 ទេ។

Português (Portuguese)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-610-374-5599.